**ONLINE SALE PROCESS**

Order is placed Online

Order is checked on reference point to confirm purchased goods.

Email confirmation is sent to both the customer and the web email

Stock is allotted in Designated areas

Are the purchased good in stock

Suppliers are contacted for an ETA of goods

YES

Customer is contacted to arrange delivery or collection

Customer is contacted and informed of ETA

Calendar appointment is scheduled for ETA

Goods arrived in stock and are allocated